

Registration Day FAQ's

1. Q: I cannot get the registration payment to work.

A: Try using a computer instead of a phone. Computers generally handle the payment process better.

2. Q: How does the waitlist work?

A: You can put your child on as many waitlists as they are eligible for with one \$50 deposit. Just click the waitlist button next to the event to start the process. If your child is already registered for one week, they can still be on waitlists for other weeks, and you do not have to pay another \$50 deposit.

3. Q: If my child does not get off of the waitlist, do I get my \$50 waitlist deposit back?

A: Yes, you will get your waitlist deposit back when your child is off of all waitlists.

4. Q: The registration system says something about an incorrect grade when trying to register my child.

A: Your child must be registered for a week of camp that aligns with the grade they will be going into in the fall. You may need to update your child's grade under their contact information. If it is correct in the contact information, please choose a week that fits your child's grade.

5. Q: Can my child go to a week that is for a grade that is different than their own?

A: We do not allow exceptions based on grade. Your child must be registered for an event that pertains to their own grade. Please use the grade that they are going into in the fall.

6. Q: The registration system will not allow me to register my child.

A: Please check to make sure there is a "Parent/Guardian" listed under your child's contact information page. If you did not already create a contact for yourself on your account, you will need to do that so that there is a "Parent/Guardian" to choose from when you go to your child's contact page.

7. Q: Why is it asking me to use PayPal?

A: PayPal is our backend system that handles our payments. You can use PayPal or a credit/debit card to make your payment.

8. Q: I accidentally signed my child up for the wrong week. Can I get this changed?

A: You will need to talk to the registrar and see if there are spots open for the week you would like to switch them too. If there are not spots available, you can get them on the waitlist.

9. Q: Where is the option to choose what friends they room with?

A: That is only an option in the registration process for the Explorer age group. All other age groups will be able to pick up to two friends to stay with when they arrive at Camp.

10. Q: I put registration money under the trading post account by accident. How do I fix this?

A: Please send an email to registrar@campbarakel.org.

11. Q: When is the final payment due?

A: At least one week before the event.

12. Q: When will I need to fill out a CampDoc health profile?

A: Invitations will be sent out February 28. Health profiles must be completed by April 30. Any campers with incomplete health profiles after April 30 are subject to having their registration cancelled.

13. Q: What happens if I answer yes to the initial screening questions?

A: You will be contacted further pertaining to the answers you provided.

14. Q: Can I register multiple kids at once?

A: No.